

**CONTRACT ATTACHMENT**  
**ALL INCLUSIVE MINIMUM REQUIREMENTS**

Hotel:	SUNRISE Select Royal Makadi Resort	code:	
National category:	5	Category:	
valid for season:	Winter 2013/2014	date:	
Contracting partner hotel:		contracting partner	

**1. Main meals**

**1.1 Breakfast**

**1.1.1 Minimum requirements**

OK No

the breakfast tables are prepared with the complete cover (cups, serviettes, cutlery)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
"American coffee" is available for breakfast and no instant coffee	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**1.1.2 Standards**

Location of breakfast	Main Restaurant
Schedule of breakfast time	07:00 – 10:30
Is late breakfast offered?	Yes – 10:30 – 11:00 (free of charge)

**1.1.3 Remarks**

Early continental breakfast available on request without extra charge
Room Service available but with extra charge

**1.2 Lunch**

**1.2.1 Minimum requirements**

OK No

a lunch buffet is offered free of charge in the AI formula	<input checked="" type="checkbox"/>	<input type="checkbox"/>
when lunch with a set menu, there are no limited food orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>
for lunch no reservations are required	<input checked="" type="checkbox"/>	<input type="checkbox"/>
the full list of all-inclusive drinks is available	<input checked="" type="checkbox"/>	<input type="checkbox"/>
no guest signature is required for the lunch (food)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**1.2.2 Standards**

main location for lunch	Main Restaurant (buffet)
alternative location for lunch	Around the World Restaurant (buffet) Snack Bar
schedule for lunch	12:30 – 14:30
are the drinks served during the lunch	Yes

**1.2.3 Remarks**

Room Service available but with extra charge
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**1.3 Dinner****1.3.1 Minimum requirements**

OK No

a dinner buffet is offered in the main restaurant	<input checked="" type="checkbox"/>	<input type="checkbox"/>
the drinks are served to the tables	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**1.3.2 Standards**

Is there an alternative Restaurant for dinner?	Yes – 7 different a-la-carte restaurants
Is a table reservation required?	Yes
Are there special items which have to be paid?	Teppanyaki – Asian Speciality Lobster Dinner, Dine & Dream Dinner
schedule for dinner	18:30 – 22:00

**1.3.3 Remarks**

Dinner in the a-la-Carte/Theme restaurants as per availability and upon prior reservation
Sportswear, Swimwear, Shorts and T-Shirts are not permitted in all Restaurants
Late dinner upon request (e.g. late arrival of big number of PAX)
Room Service available but with extra charge

**2. Side meals****2.1 Snacks****2.1.1 Minimum requirements**

OK No

daily "snacks" are offered free of charge in the AI formula	<input checked="" type="checkbox"/>	<input type="checkbox"/>
there are no limited offers for the snacks	<input checked="" type="checkbox"/>	<input type="checkbox"/>
drinks have to be available at the same location	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**2.1.2 Standards**

Location of the "snack-bar"	Family Pool Bar / 1x Pergola Bar
Buffet or a "set menu"?	Buffet
Schedule	12:00 – 17:00
Is a guest's signature for the food required?	No
Is a late night snack provided?	Yes

**2.1.3 Remarks**

Midnight snacks from 22:30 – 01:00
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**2.2 coffee, tea & cake****2.2.1 Minimum requirements**

OK No

daily "coffee, tea & cake" period is offered free of charge in the AI formula	<input checked="" type="checkbox"/>	<input type="checkbox"/>
coffee and tea is free available during this period	<input checked="" type="checkbox"/>	<input type="checkbox"/>
a choice of cakes and pastries are offered	<input checked="" type="checkbox"/>	<input type="checkbox"/>
no guests signature is required during this period	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**2.2.2 Standards**

location for the "coffee & cake" period	Lobby & Pergola Bar
Schedule	15:00 – 17:00
Is there ice-cream available in this period?	Yes – Pergola Bar 12:00 – 17:00
Is a guest's signature required?	No
"American" or "instant" coffee	Both

**2.2.3 Remarks**

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**2.3 General standards for AI food**

Are there outlets where the food has to be paid by the AI guest in general	No
Are there more periods when ice-cream is offered in the AI formula?	Yes – during dinner in Main Restaurant

**3. AI-drinks****3.1 Minimum requirements**

OK No

Schedule for offering AI drinks is from 10.00 until 24.00 (midnight)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
No alcoholic drinks served between 06:00 – 10:00.	<input type="checkbox"/>	<input type="checkbox"/>
Any other schedule?	24 hours at Lobby Bar (after 24.00 with extra charge)	<input checked="" type="checkbox"/>
all glasses have to be filled properly, when bottles are not offered	<input checked="" type="checkbox"/>	<input type="checkbox"/>
only "returnable" cups (like acryl-glass) when glass can not be used (e.g. at the beach)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AI-drinks outlets in each hotel area like lobby, pool/garden, beach counter, main-restaurant	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Beverage and food menus for included and excluded items have to available in each outlet	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**3.2 standards "AI outlets for drinks"**

Which outlets in the lobby area? names and schedule	Lobby Bar 24 hours (after 24.00 with extra charge) (No alcoholic drinks served between 06:00 – 10:00) Sports Bar 10:00 – 24:00
Which outlets in the pool/garden area? Names and schedule	1 Pergola Bar and 3 Pool bars 10:00 – 17:00
Which outlets in the beach area? Names and schedule	1 Beach Bar 10:00 – 18:00
Any other outlets for AI drinks? Names and schedule	Main- and a-la-Carte Restaurants during meal times No alcohol served between 06:00 – 10:00 Disco 23:00 – 02:00 (after 24:00 with extra charge)
Which outlets are excluded from the AI formula?	Shisha Corner, all outlets open after 24:00

**3.3 standards "items of AI-drinks"**

What kind of Softdrinks is included?	Cola/Pepsi, Fanta/Mirinda, Sprite/7up, package-juices, diet cold drinks and water
Glasses or bottles?	Glasses
What kind of local beers are included?	Stella or Luxor or Sakara
Glasses or bottles?	Glasses
What kind of local wines are included?	Local Red, White & Rose
Glasses or bottles?	Glasses
What kind of local spirits are included?	Local Cognac, Whisky, Gin, Vodka, Ouzo, Rum (as per availability of the market)
What kind of mix-drinks or cocktails are included?	Variety of local alcoholic and non-alcoholic cocktails
What drinks are not included? (This has to be shown in a menu!)	Special offered local & imported wines, international alcohol

**3.4 general standards "AI drinks"**

Is the guest's signature for drinks required?	Yes – for not included drinks
in which areas will AI drinks be served	All
in which areas is self-service for AI drinks	Outdoor Bars
Is the MINIBAR included and how is the handling?	Filled on arrival and refilled after 7 days with a selection of soft drinks, daily with water – other items against extra charge
Is there dispenser available for any drinks? (if yes, which locations & drinks)	Yes, water in the Fitness Center, Juices in the Main Restaurant

**3.5 Remarks**

All drinks at the Pool and Beach are served in polygon glasses or cups only
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**4. Sport and leisure activities****4.1 Minimum requirements**

	OK	No
table tennis is provided free of charge in the AI formula	<input checked="" type="checkbox"/>	<input type="checkbox"/>
billiard is provided free of charge in the AI formula	<input type="checkbox"/>	<input checked="" type="checkbox"/>
gym use if available is provided for free in the AI formula	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**4.2 Standards**

What kind of sport and leisure activities are provided free of charge in the AI formula?	Beach volleyball, table tennis, archery, boccia, darts, aerobics, day time tennis, water polo, Gym (from 16 years), 30 min. intro dive (e.g. in the pool), Spa: free Spa treatment voucher (from 16 years, upon reservation, not transferable), free treatment voucher for Beauty Center (not for children under 16 years, not transferable); Sauna, Steam or Turkish Bath, Jacuzzi (all with prior reservation, not for children under 16 years)
Which sport/leisure activity or equipment rental has to be paid full?	Diving, Wind surfing, Aqua Center, billiard (from 12 years), tennis court flood light, Massage (from 16 years, upon reservation), Hairdresser

**4.3 Remarks**

Spa not for children under 16 years
Gym not for children under 16 years and only with appropriate sports outfit & sports shoes
Billiard not for children under 12 years

**5. General standards the AI-formula**

Has to be worn a bracelet?	Yes
Has to be shown an AI guest card?	No
When the AI Service does starts on the arrival day?	Upon arrival
When does the AI Service expire on the departure day?	Upon departure
Under which age no alcohol is offered?	18 years
Do the guests receive an AI-info-sheet upon check-in? (with all AI items, outlets and schedule)	Yes
Are there any events or “theme evenings” which have to be paid by the AI guests?	Special arranged theme nights

**6. General remarks to the AI-formula**

Wireless Internet connection in one specified public area free of charge; (otherwise against extra charge)
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**7. Suggestions for the catalogue text**

Main Restaurant – buffet Style
Dinner in the a-la-Carte/Theme restaurants as per availability and upon prior reservation
Snacks are offered from 12:00 – 17:00
AI System 10:00 – 24:00 (between 24:00 – 10:00 against charge; generally no alcohol served in the resort from 06:00 – 10:00)
Mini Bar filled upon arrival and refilled after 7 days with a selection of soft drinks. Daily refilled with water. (Other items against extra charge)
Spa Discount Voucher
Sauna, Steam Bath or Turkish Bath and Jacuzzi from 16 years with prior reservation free of charge
Beauty Center Discount Voucher
Coffee & Tea facilities in the room free of charge

- The mentioned facts and information in this sheet will be added to the contract; parts can be published in the catalogue and given as information to our guests.
- The hotel accepts and provides this given standard during the whole mentioned season
- About all possible changes the Tour operator has to be informed.

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Signature contracting partner hotel

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Signature contracting partner Tour Operator